

Resilience, Inc.
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Resilience Inc. Newsletter: June 17, 2019 (Volume 44)

This month's newsletter includes:

A Message from Lori Ashcraft, Paws for Reflection and Magical Moments.

A Message From Lori Ashcraft.

Hello Friends,

This month I have put a new true story on our website that illustrates a variety of points of view. There are four characters in the story – a person receiving services, case managers, me who was the director, and the system. As the story unfolds, you will be tempted to take sides, or to defend various players, or to at least explain their side of the story in more detail. To read the story, go to our website by clicking on this tab [Resources](#). Then scroll down and click on "Four Players in an Ongoing Saga of Service Provision" (in orange).



You'll immediately see my bias early on in the story. This story was published several years ago in a book I wrote entitled "Re-inventing Broken Systems, Fixing Case Management". At the time I was very disappointed in the state of case management and what it had been reduced to. My working title for the book was, "I hate case management." There! That Gives away my point of view at the time.



As I re-read this story many years later, I can see that I was not entirely fair to some of the players. I was coming at the problem from a "point of view" instead of a "viewing point". As I re-view this true account, I can see how I could have had more of a win,

win, win, win solution instead of just assuring myself that I was right. I'm older now and not so quick to blame and more inclined to get buy-in to solutions. This is the only thing I can think of that's good about getting older.

So long for now. I hope you all are having a wonderful summer. Sending you love and light.

Lori

Paws for Reflection.

Hi Folks,

Just so you know, I will be ready to start giving advice in the next newsletter. Yeah, I know I'm just a kid.



That's a good thing in this case since I don't know what I don't know and will be able to freely give advice to other canine companions. Mom says humans do this all the time –give advice about things they know nothing about. I'm just sayin'.

To show you how serious I am about this, I am including a picture of me looking for some wisdom (and maybe a stray treat), in my dad's backpack. He hates it when I do this, but it's absolutely necessary.

So send your questions in this month and I will be happy to take my best shot at answering them.

Ruby

PS: I weighed myself at the vet's today and I'm up to 53 pounds. Hmmm.



Magical Moments.

Sometimes we need a simple reminder of how important it is for us to smile and remember how many magical moments we have in our lives. Magical moments are

things that are important to our wellness.

Click on the link below and just simply enjoy it!! It's a video that is guaranteed to make you smile!!

[Magical Moments](#)

After watching the video, reflect on the magical moments of your life.



Don't forget to check out Lori Ashcraft's Blog!!

To read and contribute to Lori's blog, click on the link below:

www.resilience4u.us





call 530-362-7070.

For more information on our Consulting and Training Services or information on our Peer Support Learning for the 21st Century - Building Resilience on a Foundation of Recovery and Whole Health Workbook and Training Program,

Visit our website at www.resilience4u.us

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